Philips Medical Systems



NEWSLETTER Service

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Information for :



CS Managers

29 February "Leap Year" issue

Dear CS Managers,

As X-Ray Helpdesk we get multiple questions concerning possible 29 February "leap year" problems with our installed base systems.

After consultation with our X-Ray BU's we can conclude that "no" problems are to be expected if a number of previous issued FCO's and Upgrades have been carried out.

Please check and verify if the below mentioned actions have been implemented. If not, make sure that this happens "before" February 29th 2004. If not possible, inform your individual customers about this.

If you still have any questions feel free to contact us.

Best regards,

Customer Service BU's X-Ray G. Pruehs, CS Director Hamburg G. Dalm, CS Director Best

BUCV

http://technet.best.ms.philips.com/cv/html/knownissues.html PMS Technet, CardioVascular, News, Known Issues,

19-01-2004 Leap year problem in IDSC R4

The IDSC R4.1.1 (XTV11) has a leap year problem with February 29th. In 1997 an Action for perfomance, FCO 744 00 401 003 "IDSC upgrade action from release 4.1.1.to R4.1.2", was issues to address that (especially for Y2K).

According to the Y2K records several sites did not implement that FCO and encountered that problem. Although February 29 will be a Sunday this year you are requested to implement the above FCO (or a higher release) for those sites. Via Hot fixes IDSC R4.1.7. can be downloaded.

This information has also been communicated directly to the SSD FCO-managers.

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BU GXR URF-Best

No problems to be expected if the D97 Millennium Upgrade to Release 3.1.1 was implemented. To make sure that you wont have a 29feb problem check and organize that the mandatory FCO: 708 000 05 has been built in. Due date for this FCO is Feb-2004.

BU GXR SUR-Best

No problems to be expected.

BU GXR Hamburg

No problems to be expected

PMG XRG Hamburg

No problems to be expected